# SERVICE MENU

The *service light* will be "on" if the security system requires service. If the *service light* is "on", press the [✱] key followed by the [2] key to determine the service condition. One or more zone lights will illuminate indicating what service(s) is required. Call your service provider immediately for these problems. Below is a listing of what each light means in a service condition.

LIGHT	PROBLEM
1	**SYSTEM FAULT** - Press the [1] key. The *zone light(s)* that is illuminated corresponds to the system fault(s) below: 1 Over Current Fault 5 Expander Low Battery 2 Siren Trouble 6 Expander Box Tamper 3 Box Tamper 7 Expander Trouble 4 Expander Power 8 Ground Fault **Note: Faults 1 & 2 are global in nature and will affect all partitions of a multi-partition system**. Press the [#] key to return to the 1 of 8 *service lights*.
2	**ZONE TAMPER** - Press the [2] key and the *zone light(s)* will illuminate showing the zone(s) that are tampered. Press the [#] key to return to the 1 of 8 *service lights*.
3	**ZONE LOW BATTERY** - Press the [3] key. The *zone light(s)* will illuminate showing which zone(s) has a low battery. This only applies to wireless zones. Press the [#] key to return to the 1 of 8 *service lights*.
4	**ZONE LOSS OF SUPERVISION** - Press the [4] key and the *zone light(s)* will illuminate showing which zone(s) has loss of supervision. This only applies to wireless zones. Press [#] key to return to the 1 of 8 *service lights*.
5	**ZONE TROUBLE** - Press the [5] key and the *zone light(s)* will illuminate showing which zone(s) has a trouble condition. Press the [#] key to return to the 1 of 8 *service lights*.
6 ✍	**TELEPHONE FAULT** - Press the [6] key. The *zone light(s)* that is illuminated corresponds to the system fault(s) below: 6 **Line Trouble / Line Cut** - This light will illuminate when there is telephone line trouble or the telephone line has been cut. The *service light* will remain lit until the telephone trouble clears and a user code is entered. 7 **Auxiliary Comm Device Fail** - Radio backup has failed.
7 ✍	**FAILURE TO COMMUNICATE** - This light will illuminate when there is a failure to communicate between your system and the central station.
8 ✍	**LOSS OF SYSTEM TIME** - This light will illuminate when there has been a loss of power and your system clock needs to be reset. Instructions are on page 14.
EXIT	Press the [#] key to exit the Service Light mode.

✍ **Note: This fault is global in nature and will affect all partitions of a multi-partition system**.