

How to Test My Security System

- 1.) Call your Monitoring Station, give them your account number and ask them to put your security system in test. The Monitoring Station's phone number is 1-800-560-1095. If you don't know your account number, then you can have them look up your account by your phone number or your address.
- 2.) They will ask you for your password. This information is also on your monitoring agreement.
- 3.) They will ask you for a length of time that you want to put your system in test for. You can choose whatever length of time that you need.
- 4.) After you put your security system in test, you will need to arm your system, open and close a door as if you were leaving and wait for the exit delay time to expire (at least 1 minute).
- 5.) You should hear a long tone from your keypad and/or a red LED should be lit up that says, "Armed" after the delay time has expired. At this point you need to open the door again and wait for the entry delay time to expire (at least 1 minute). You should hear your keypad beeping at this point.
- 6.) When the entry delay time has expired your siren should sound. When you hear your siren sound, wait another 60 seconds and then disarm your system.

7.) Call your Monitoring Station back, give them your account number and password and ask them if they have received any signals on your account. If they have, then ask them to put your security system back online. If they haven't then leave your account in test and repeat process once.

8.) If the Monitoring Station still has not received any signals after the second time, or if you are having problems with any other step in this process, please contact us to schedule a service call at (501) 305-2527.